

# **HOW DO YOU CLEAN UP ENERGY™?**

IT TAKES AMAZING PEOPLE, LIKE...



Randy Foster
Director of Health and Safety and Operations Projects

#### Q. How important is the Health and Safety Program at Milestone, and why?

Safety is the cornerstone of our business. We strive for zero incidents daily to keep our people safe, so they can return home in the same condition that they arrived to work. Our employees are our biggest assets, and we genuinely care about their wellbeing. Likewise, consistently working in a safe manner is critical to protecting the integrity of our operations and the environment.

## Q. How has the Program evolved since the company's inception in 2014?

We began by establishing a formal safety program in 2014. Our safety culture has since matured and strengthened, successfully helping to prevent injuries and incidents in the field. The most notable improvement is the flexibility in how we are able to train employees, be it in person or remote, and by various levels of functionality and leadership.

# Q. How does Milestone encourage safety practices at its facilities?

We strongly encourage all Milestone employees to put their health and safety first, and safe work habits are an expected part of the job. We also have safety committees, a behavioral-based safety program, an awards program that recognizes those who go above and beyond, and stop work authority which allows employees to stop a job if they feel or see that something may be unsafe.

## Q. What are some challenges you successfully overcame?

Building a safety program from the bottom up was the biggest challenge the team had to face. Working through the COVID pandemic was also challenging, yet we quickly developed, planned, and implemented forward-thinking policies and procedures that helped us navigate through it all.

# Q. Where do you see Milestone's Health & Safety Program in five years?

As Milestone grows and evolves, so will our health and safety program and practices. Safety is the core of our business that impacts our employees, customers, communities, stakeholders, and the environment. There is always something we can do better and safer.

# Q. What safety-related achievement has Milestone accomplished that makes you most proud?

Our incredible safety record reflects the hard work and dedication employees put into our safety culture. We have a pretty outstanding safety record for our industry. We should all be proud of what our employees do day in and day out, and the safe manner in which it's done.